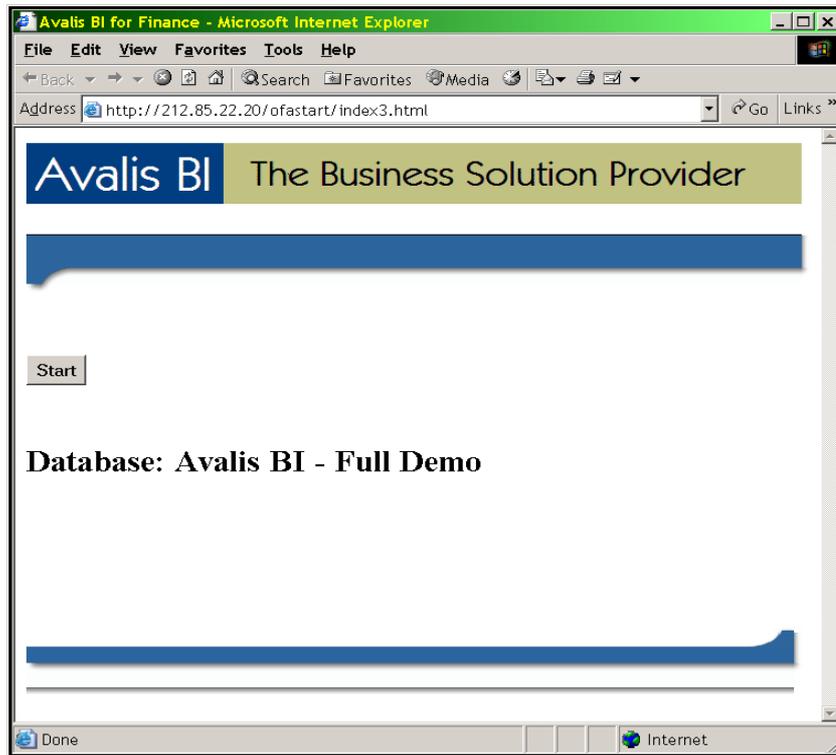
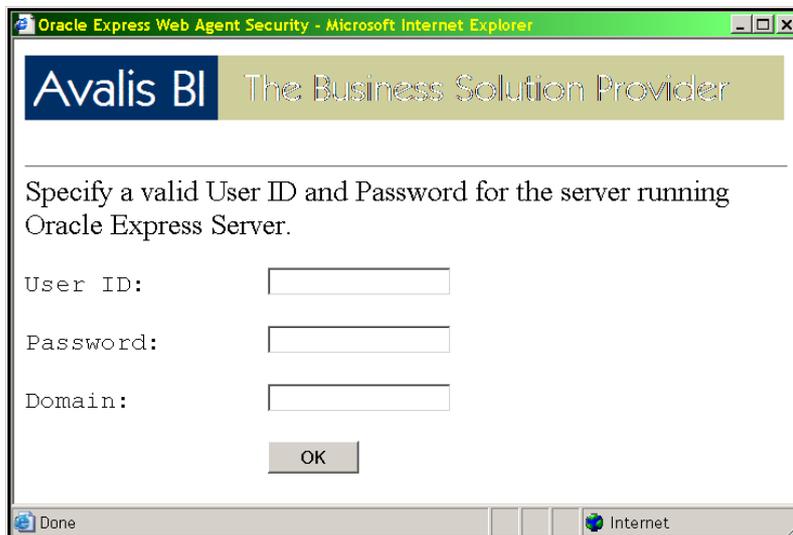


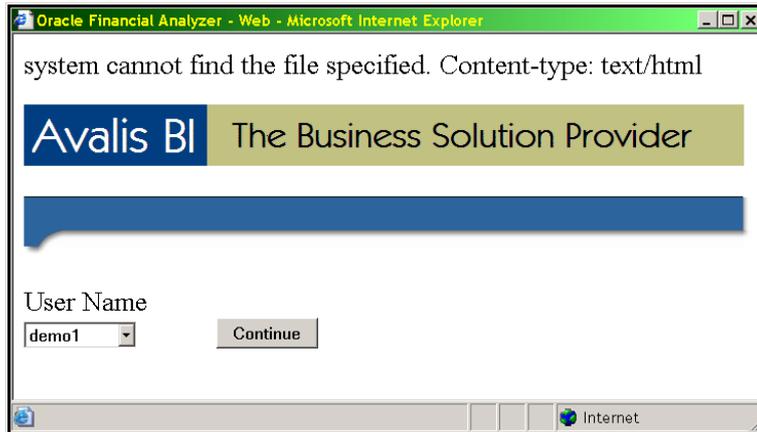
Initial welcome screen :



- Click start to start the application
- The Login screen will appear :



- User ID is 'demol'
- password is 'lomed'
- Leave Domain field blank
- click OK
- The Database selection screen will appear :

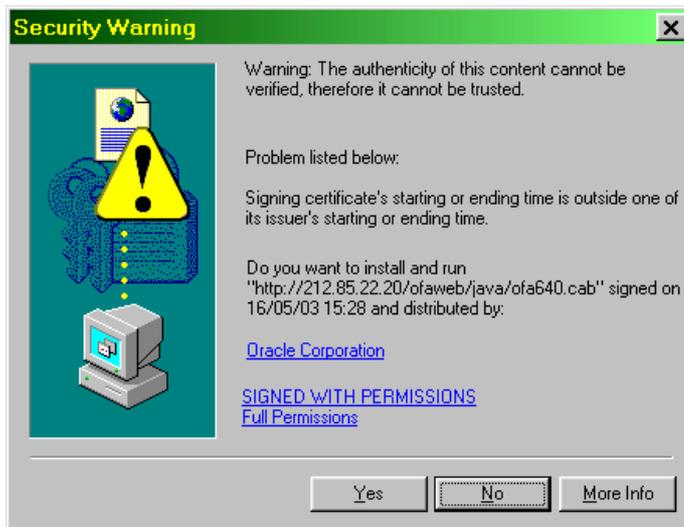


- Accept the user name by clicking on the Continue button.

At this point, on the first occasion that you run Avalis BI, the Java application will automatically download from our server and run within your browser.

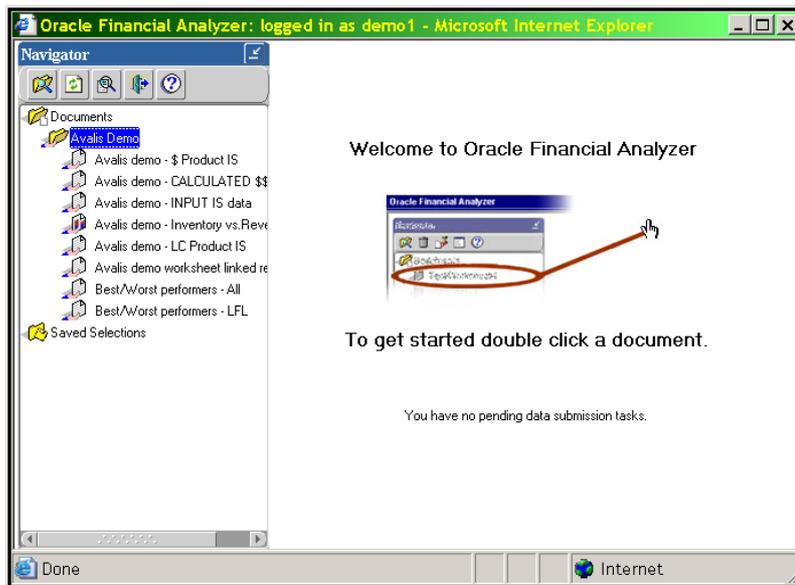
NOTES

- if you are using a dial-up connection this could take up to 12 minutes. Broadband connections should take 30 seconds to 1 minute depending on the nature and speed of your connection.
- This is a 'first time' only delay. Future uses of the application will not download and will start up within a few seconds.
- Once the 'first time' download has completed you will see the following dialog box :



- Click 'Yes' to accept the certificate.

- The main screen will shortly appear :



To open a document simple double click on it's icon. To learn how to manipulate the document read the help files, or watch one of our 'screencam' demos before trying the real thing.

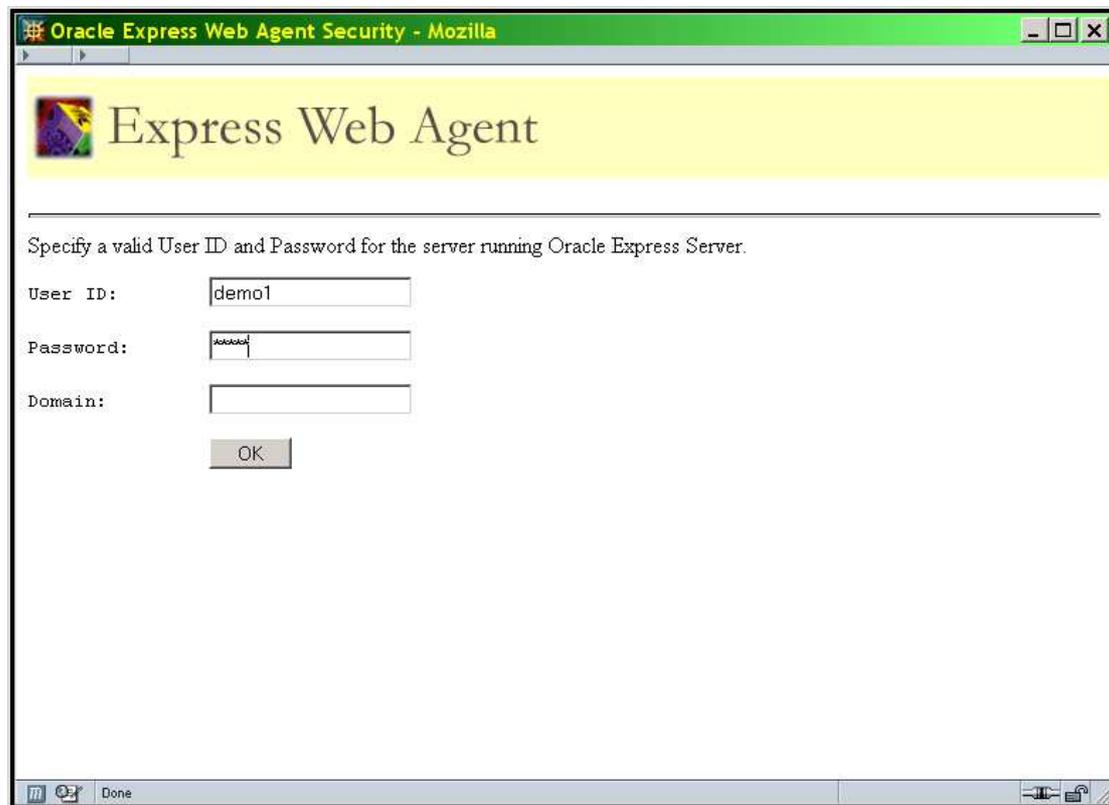
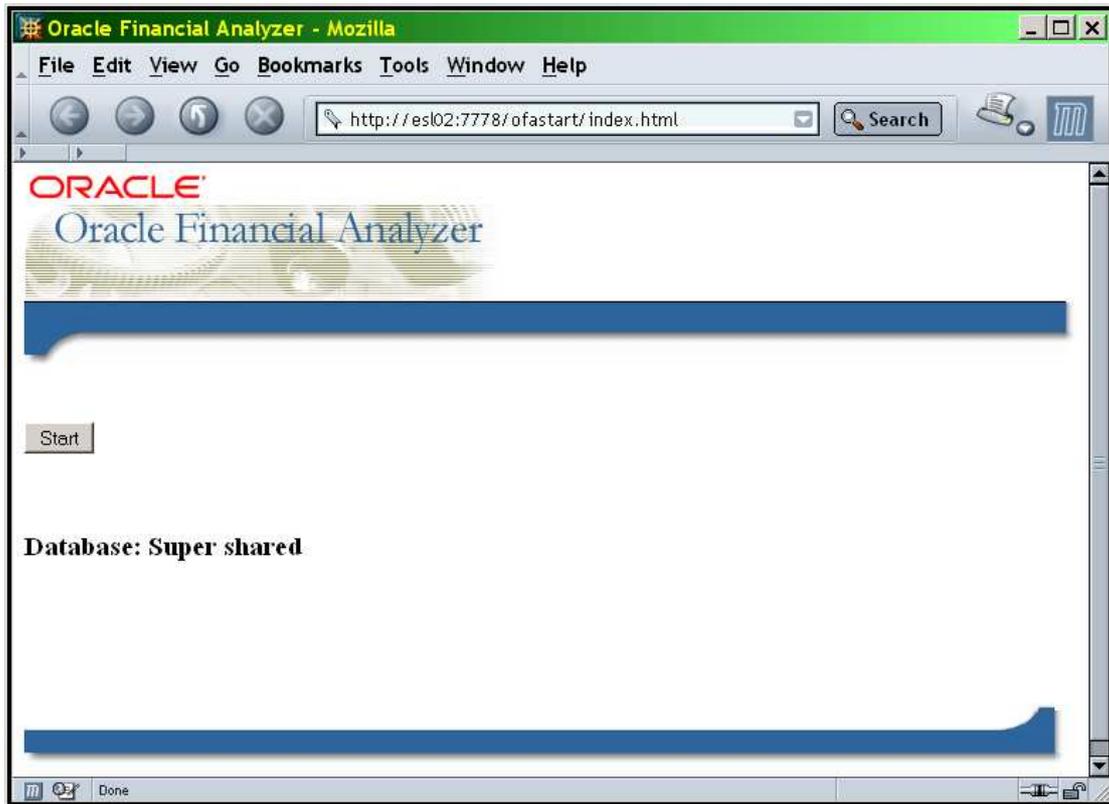
If you have any difficulties getting the application to run please feel free to contact us using the information on the enquiries page.

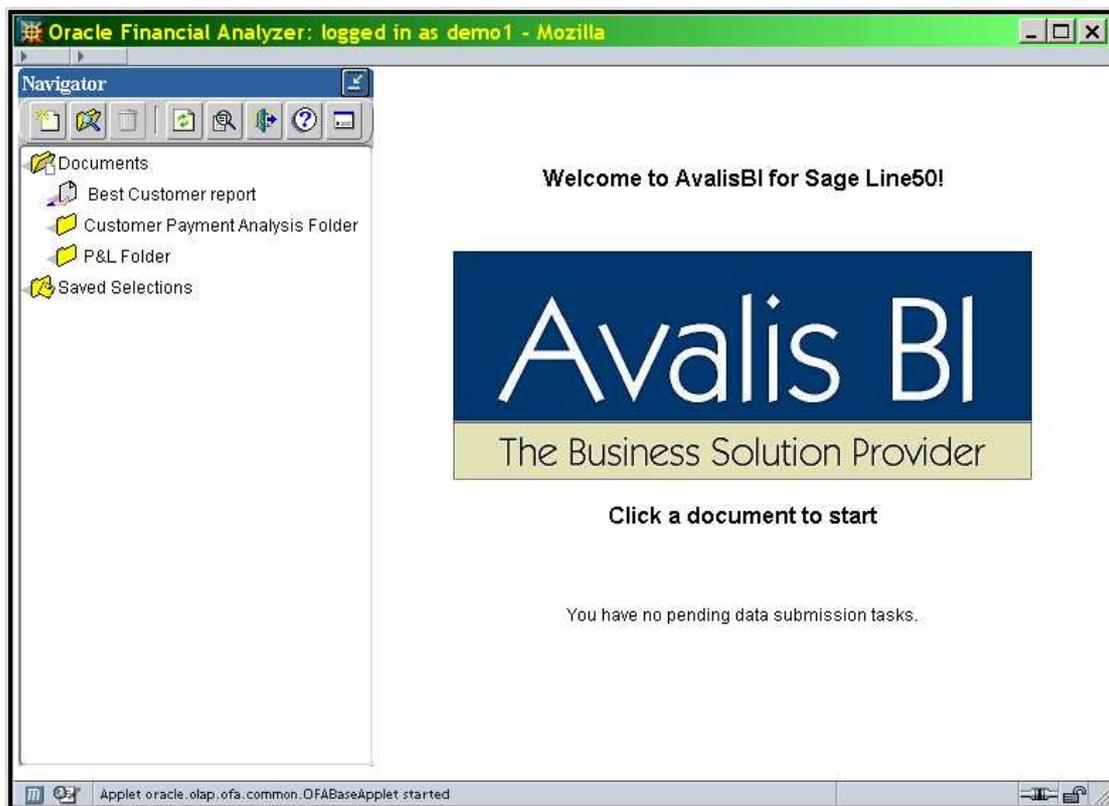
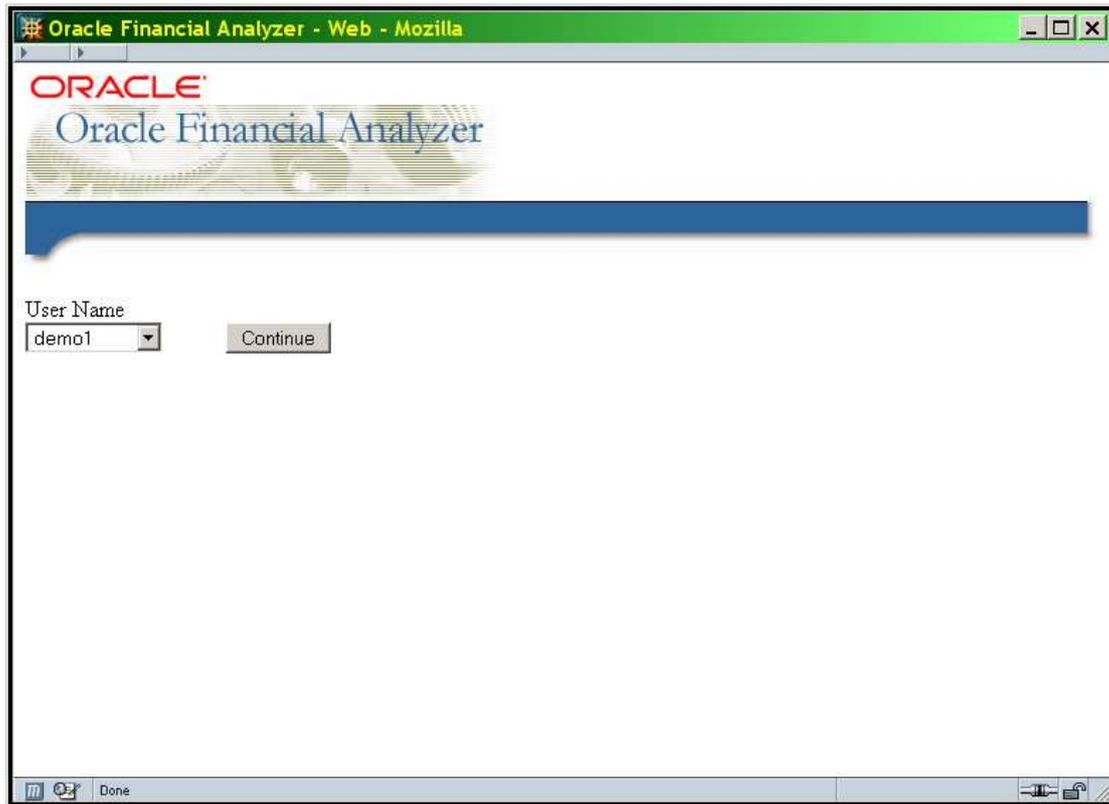
Enjoy!!

Troubleshooting :

1. Problem : Time out error occurs after downloading application for the first time (most likely to affect dial-up users).
Answer : Restart application from 1st start up screen. On this occasion the application will not be downloaded therefore the problem should not occur
2. Problem : In IE the application appears to start but main navigation screen does not appear.
Answer : You probably have the wrong Java runtime environment (JRE) or are using the Microsoft Java Virtual Machine (JVM) installed. Avalis BI recommend that you only use the latest Sun JRE, currently 1.4.2_04 (as at 21/06/2004) and should upgrade to this if you are not currently doing so. Instructions for downloading and installing the JRE are provided at the end of this document.
3. Problem : in IE you can open documents but many actions, e.g. Drilling, rotating etc., do not work correctly.
Answer : See 2 above.

Initial screens shown in Mozilla (aka Netscape).





Installing the Sun JRE for Internet Explorer

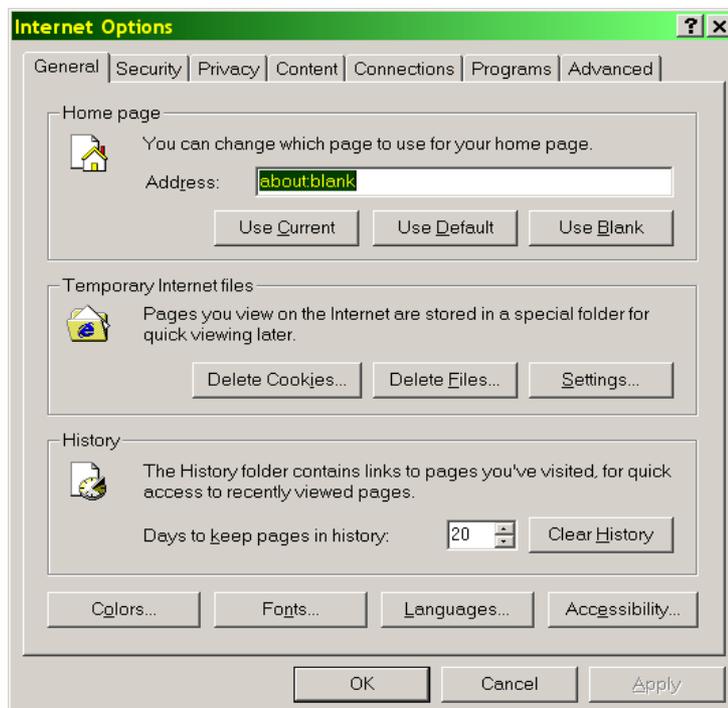
If you insist on using Microsoft Internet Explorer (IE) the following instructions show you how to install the Sun JRE. Firstly you need to go to the Sun website and download the latest JRE for Windows.

After you have done this and installed as per the instructions supplied by Sun, you need to make several changes to IE options. **N.B.** Be sure to uninstall any earlier versions of the JRE before installing the latest version. Information on doing this is provided with the version you have downloaded.

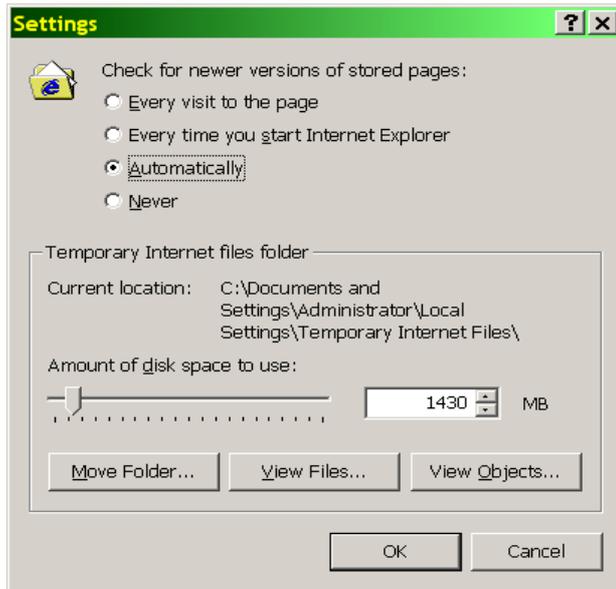
After installing the JRE start IE and go to the 'Tools' menu option and select 'Internet Options' as shown below :



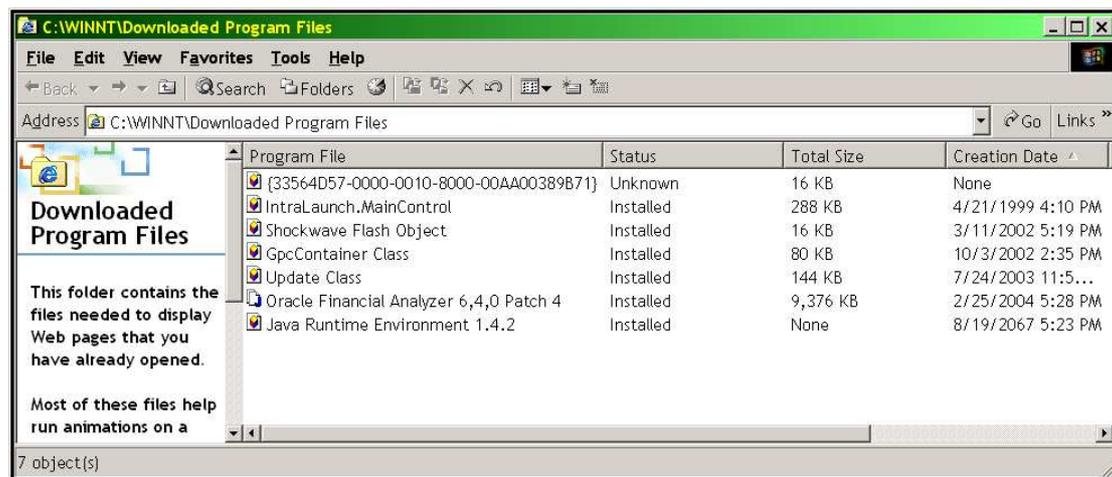
This will open the dialog box shown below :



Click on the 'Settings' button which will display this dialog box :

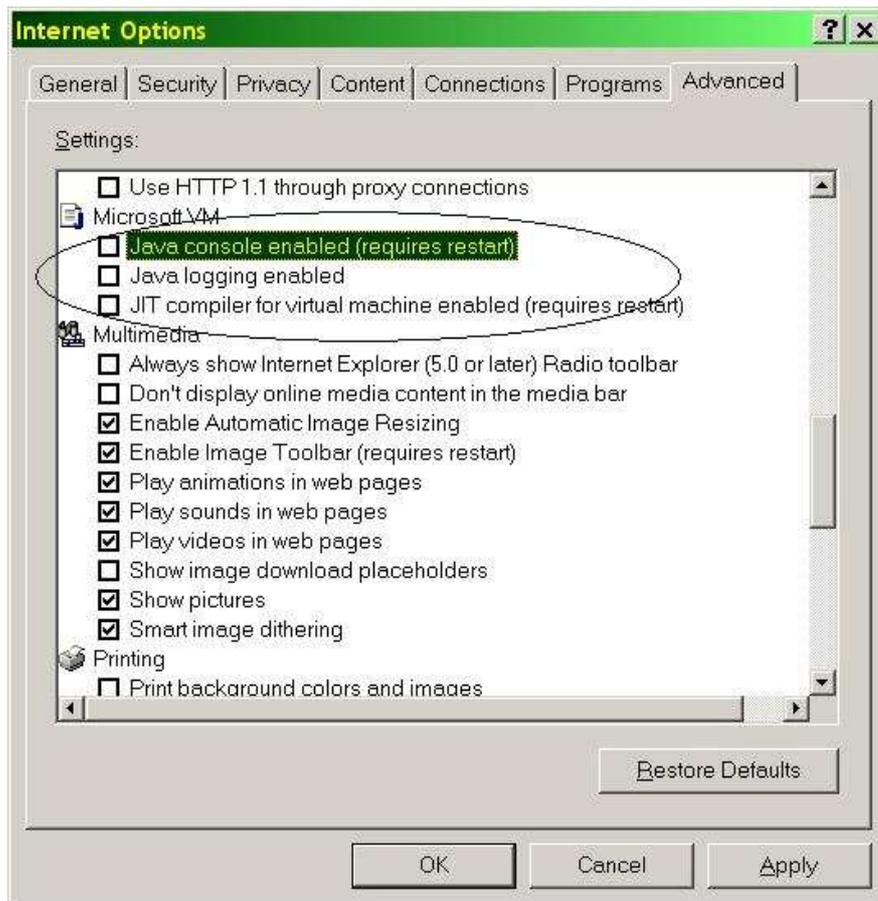


Click on the 'View Objects' button which will display this window :



The JRE that you installed should be displayed as shown above.

Close the window and return to the Internet Options dialog box. Now select the 'Advanced' tab which will display the following screen :



Scroll down until you see the options ringed above. Clear all the check boxes, then click 'Apply'.

Finally click OK to close the dialog box and return to the main IE screen. You will need to re-start your PC in order for these changes to take effect.

After restarting your PC you should be able to run Avalis BI without any problems.